







(7 of 11) Governor Appointees

(3 of 6) Ex-Officio Designees

### The results:

Members of the State Council on Libraries and Literacy who have worked together for at least the past six years believe the organization is effective. Members surveyed say, in all four library environments: academic, school, public and special libraries, SCLL has helped to create an environment that not only encourages but also promotes growth of library services across the state of Nevada. Comments regarding low visibility of the Council as well as NSLAPR staff deficiencies supporting library development are areas that need improvement. ***"The Council is an incredibly valuable asset for Nevada. I am sad that so few people are aware of its existence and the important role it plays. More important however is the work of NSLA development staff—you accomplish so much with so few people and so little in resources. Anything that can be done to strengthen the Council's role in supporting and advocating for the work of state staff and Nevada's libraries would be invaluable. The Council is headed in the right direction and must continue down that path,"*** said Cris Etcheyoyhen, member from 2009 – 2017.

Feedback from the recent SCLL leadership survey among members through June 30, 2017 indicate the following perceptions:

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|---|-----------------------|--|
|    | <b>Courage</b>        | 90% of respondents strongly agree the SCLL is a leader for innovation and excellence, and 100% agree either strongly or somewhat that Council effectively assesses and manages risk when considering new service or program initiative.  |
|    | <b>Humility</b>       | 40% are neutral about Council's role with customer service, 40% consider it above average and 20% excellent.   |
|    | <b>Accountability</b> | About 10% of members are neutral regarding organizational efficiency, while about 90% consider Council performing at efficiency rates that are above average or excellent. However about 20% consider Council health factors that allow NSLA to achieve goals as average, 60% above average and about 20% as excellent.  |
|   | <b>Trustworthy</b>    | 80% strongly agree that the SCLL is a valuable and respected state asset, and 20% agree somewhat. 20% Consider Council's communications to be average levels of openness, 30% consider communication above Average and 50% excellent.  |
|  | <b>Conviction</b>     | 66% of responses indicate the Council is above average in adherence to its mission and 33% say excellent.  |
|  | <b>Collaboration</b>  | In terms of focusing on patrons children, teens, adults, families and job seekers earned the highest marks in terms of what Council is advancing well, seniors and Spanish speaking patrons were much less an area of focus. Advanced technology and support for State agencies earned no recognition from SCLL. The majority of SCLL considered their ability to be effective with state and local representatives to be either above average or excellent. And most Councilmembers were of an average opinion that Council is healthy regarding community engagement work. |